



**Ashtonelle Alpacas**  
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### **Farm Visits – Terms and Conditions**

Thank you for your interest in our farm visits/alpaca experiences.

Please ensure you have read these terms and conditions before your visit.

- All visitors under 18 must be accompanied by an adult, and children must always be supervised when on the farm.
- Car parking is available on-site, and we have accessible toilet facilities.
- We are a working farm, and we therefore recommend that you wear suitable, sturdy footwear (no open toe sandals). It is a windy site and Northern Irish weather conditions change quickly so please dress appropriately! As it is a farm there are uneven surfaces, so care must be taken at all times. If you have any questions about accessibility, please get in touch.
- Risk assessments have been made for all activities on the farm. These are available on request.
- Dogs are not permitted on the farm at any time.
- Please note if you are late for your visit we will not be able to extend your experience to allow for the time lost.
- You will be given a health and safety briefing ahead of meeting the alpacas, please ensure you listen carefully and follow the instructions given. We cannot accept responsibility for any accidents or injuries that occur on the farm. We maintain the right to refuse entry or to ask visitors to leave (without reimbursement) if they fail to adhere to our guidelines or if they are deemed to pose a threat to others or our alpacas.
- You will be able to take (and use) as many photographs as you wish. We will also take photographs which we may use on our website and social media later. We trust this is acceptable to you unless you notify us prior to or during the visit.

- Please contact us before booking if you, or anyone in your party, needs special allowances made for them.
- We ask that you ensure you, and your children, wash your hands once your visit is complete.

#### Privacy Policy

- We hold the details provided by you for our records and in case we need to contact you following your visit. We will not pass these details on to any other party and follow GDPR recommendations.